

2023 PARTICIPANT RECAP REPORT



OBJECTIVE: Hold public meetings to gather input on TDPUD Board of Directors' proposed strategic initiative update, to ensure that the big-picture goals that TDPUD works towards align with what the community needs and thinks TDPUD is suited to take on.

OUTCOME: In-depth, meaningful, small-group discussions between community members and TDPUD staff and board. TDPUD staff was able to share information and educate customers on questions they had about the utility. Community members were able to share their opinions and have their ideas documented by TDPUD staff.

- 7 in-person meetings in neighborhoods across Truckee
- 75 attendees in total. An additional 67 people registered, signaling an interest in the topics, but did not attend in person.
- Live Spanish interpretation offered at every meeting

KEY TAKEAWAYS: Across all of the various initiative discussions, TDPUD staff identified common themes, which will help inform how we interact with the community going forward.



- **Education:** Participants expressed an interest in learning more about not only the four strategic initiatives, but also about TDPUD's everyday operations. They would like to have a better understanding of what we do, the challenges and pressures our utility is facing, trends in our industry, and how our work intersects with their lives.
- **Neighborhood Identities:** Different parts of our community had different needs, opinions, concerns and priorities, which came across in our discussions and live polling data.
- **Affordability and Reliability:** Participants were clear that costs and reliability need to be factored into any decision TDPUD makes about its operations and strategic initiatives. While participants generally agreed that everything that was discussed would provide a benefit the community, many expressed that costs and reliability needed to be considered when deciding how to approach these initiatives, or whether they carried enough value to justify added expenses.

The breakout discussions were the foundation of this process, and we are appreciative of the thoughtful, informative feedback we received from the community. **To read the complete notes taken at each table during each meeting, see the Community Circles Discussion Notes packet.**

NEXT STEPS: TDPUD staff will present the results of the Community Circles to the TDPUD Board of Directors and the public at an upcoming meeting. As part of that presentation, staff will make recommendations on how best to proceed and budget for these strategic initiatives. The board will vote on adopting the updated strategic initiatives by the end of the year.

NET CARBON REDUCTION

Rather than focus solely on energy procurement as a means of greenhouse gas reduction, TDPUD wants to set carbon reduction goals that can consider both energy purchase as well as conservation and customer behavior, while also weighing costs and benefits.



Discussion Question: What net carbon reduction opportunities are the most appealing to you?

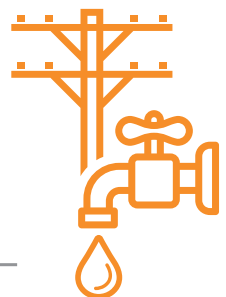
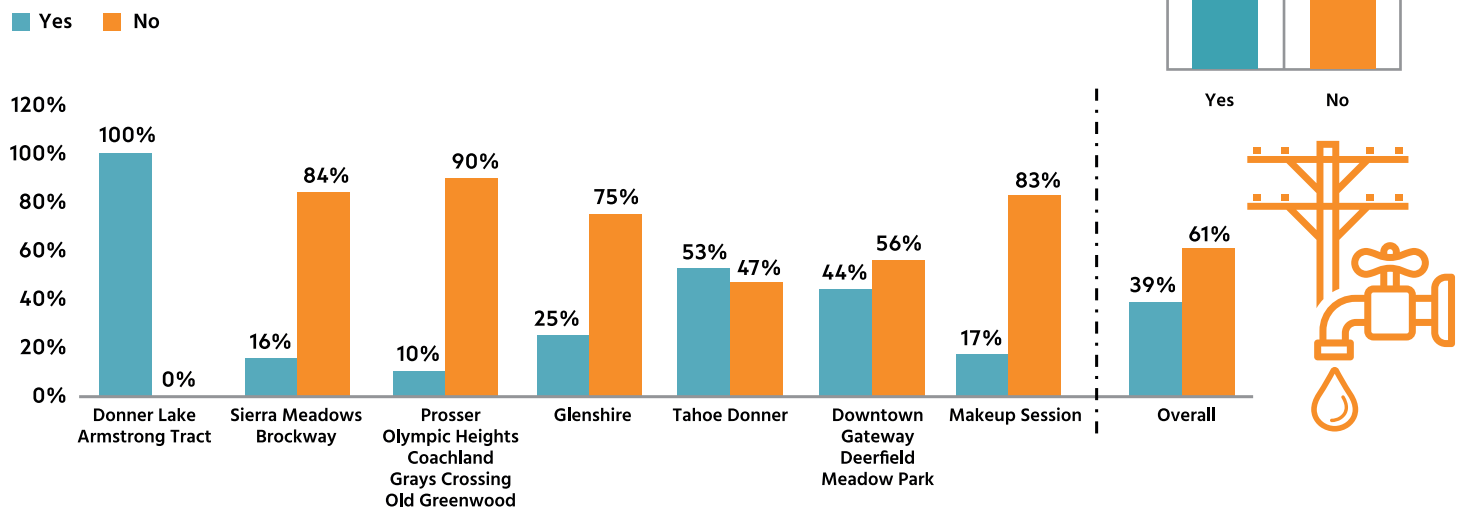
Discussion Question: Should TDPUD set goals in advance of regulatory requirements and at what cost?

SERVICE RELIABILITY & SAFETY

Rather than focus solely on undergrounding power lines, TDPUD can focus on continuing to improve system reliability and safety for both the electric and water utility through the most feasible actions, like wildfire mitigation efforts, public partnerships and engineering best practices.

Discussion Question: What are the most important service reliability and safety issues for you?

Slide Question #1: Understanding the costs of undergrounding compared to other system reliability and safety improvement considerations, is undergrounding still a priority for you?



LOCAL WATERSHED STEWARDSHIP

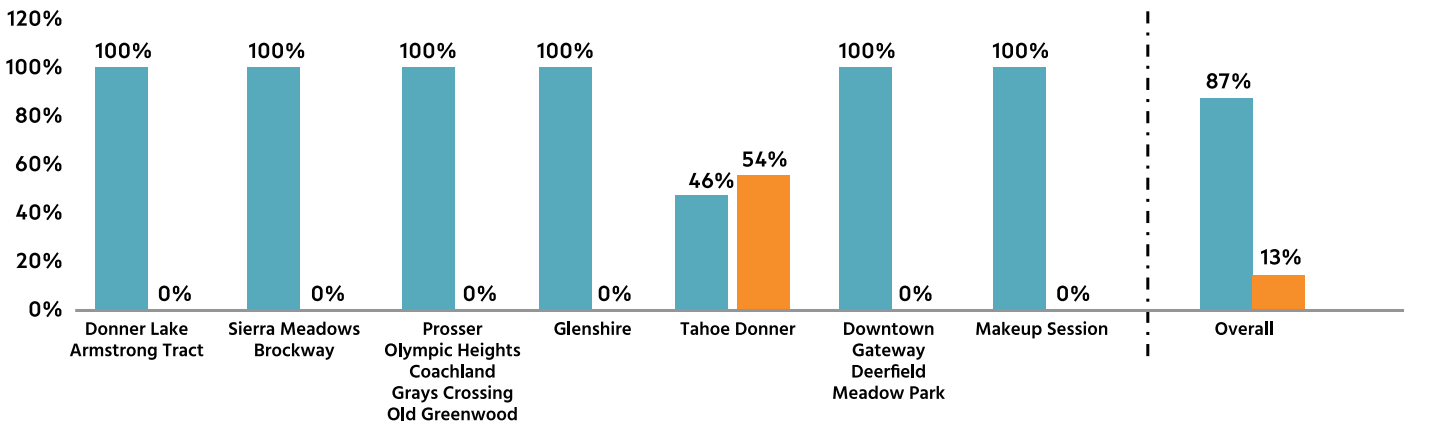
Although it is a 100% groundwater dependent utility, TDPUD wants to explore how it can have a positive impact on the stewardship and quality of Truckee's overall watershed through partnerships and best-available science.



Discussion Question: How would you like the TDPUD to participate in water conservation and overall watershed stewardship?

Slido Question #2: Does the community believe the TDPUD should expand our focus beyond groundwater supply, water quality, and conservation to engage and invest in overall watershed stewardship?

■ Yes ■ No



COMMUNITY BROADBAND

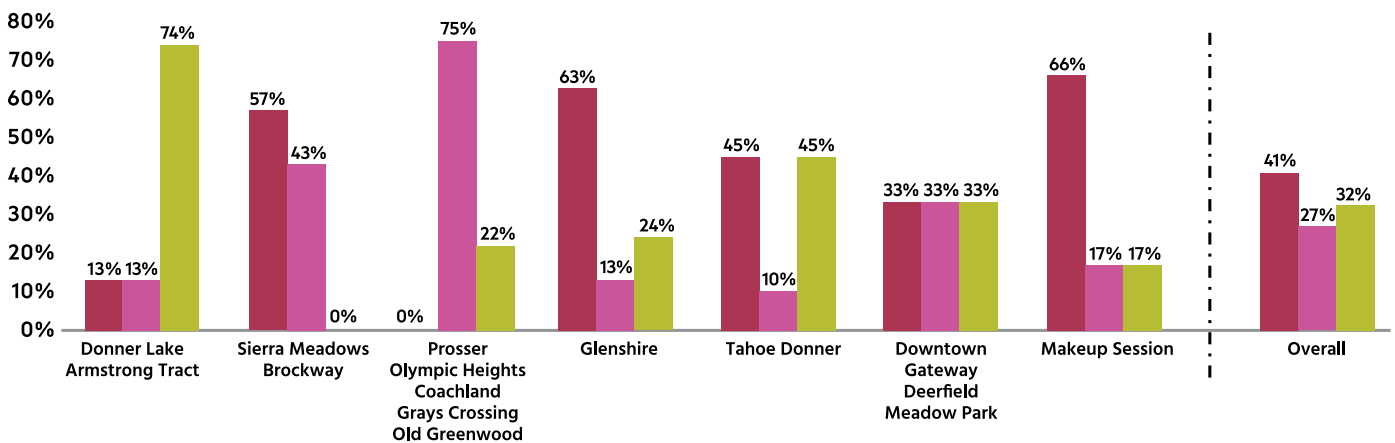
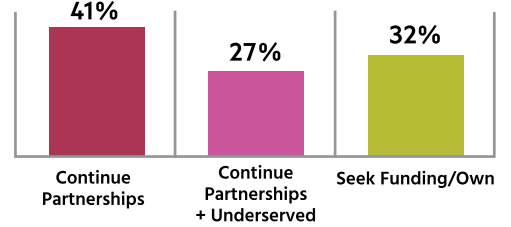
After two years of initial work to identify potential options for enabling community-wide broadband, the next step for TDPUD is to pursue funding for a full feasibility study and business plan for each option, and weigh them against needs, risks and cost.



Discussion Question: What is your definition of success for TDPUD to enable community broadband?

Slido Question #3: How do you think TDPUD should continue to enable community broadband while minimizing costs and risk to the community?

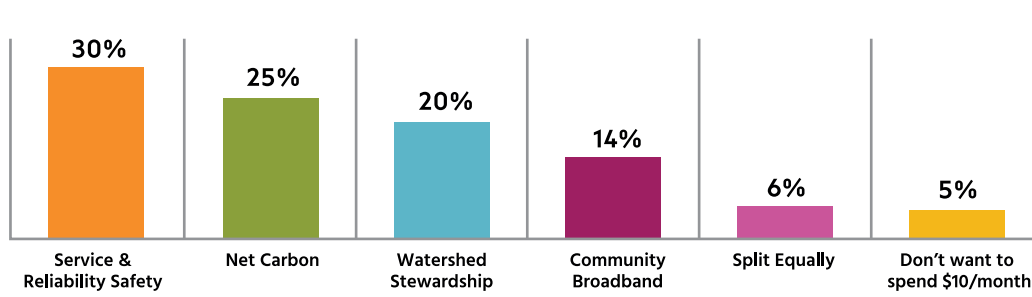
■ Continued Partnerships
■ Continued Partnerships + underserved
■ Seek funding/own



COMMUNITY PRIORITIES: RANKING THE STRATEGIC INITIATIVES

Slido Question #4

If you had an additional \$10/month for Board initiatives, how would you prioritize TDPUD spending the money? Vote for your top 3!



- Service Reliability & Safety
- Net Carbon
- Watershed Stewardship
- Community Broadband
- Split Equally
- Don't want to spend \$10/month

