



TRUCKEE DONNER PUBLIC UTILITY DISTRICT  
11570 Donner Pass Rd, Truckee, CA 96161  
(530) 587-3896 Fax (530) 550-1968

Attn: \_\_\_\_\_

TDPUD Acct #: \_\_\_\_\_

**OPTIONAL - AUTOPAY AGREEMENT (TERMS AND CONDITIONS ON PAGE 2)**

Manage your active TDPUD account on your smart device via the Smarthub App or online at [tdpud.org](http://tdpud.org), MyAccount/Smarthub. Setup and/or change autopay information including credit card autopay setup, initiate one-time payments, update addresses and phone numbers, etc.



**AUTOPAY OPTION 1: VISA or MASTERCARD credit card payments may be setup by customers online at [tdpud.org](http://tdpud.org), MyAccount/Smarthub.**

**AUTOPAY OPTION 2: Bank draft automatically processed via bank account debit on 19 day due date. Declined/returned payments are subject to a returned item fee. Important for paperwork submission: A voided check from your bank account must accompany the completed form or setup online at [tdpud.org](http://tdpud.org), MyAccount/Smarthub.**

Bank Name/Branch \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Routing Number \_\_\_\_\_ Bank Account Number \_\_\_\_\_

Name \_\_\_\_\_ Date \_\_\_\_\_ Phone # \_\_\_\_\_  
PRINT NAME

Authorized Signature \_\_\_\_\_ Email address \_\_\_\_\_

\*\*\*\*\* Bank Draft AUTOPAY IN LIEU OF DEPOSIT\*\*\*\*\*

**Availability of program dependent on amount of required deposit and credit check**

By choosing to enroll in the Bank Draft Autopay Program in lieu of a deposit, **I understand and agree that if a payment is rejected or declined for any reason**, at any time within the next 24 months, a deposit of twice the highest bill within the last 24 months of service will be added to my account and no payment arrangements will be accepted. I am aware of the fact that if I were to choose to pay the deposit **today**, payment arrangements may be available. Due dates are 19 days after billings.

(EFT in lieu of deposit) Initials \_\_\_\_\_

Current Deposit Requirement Calculation \_\_\_\_\_  
*Deposit requirement subject to change*



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**OPTIONAL - AUTOPAY AGREEMENT** *(TERMS AND CONDITIONS ON PAGE 2)*

## TERMS & CONDITIONS

### **BANK DRAFT or RECURRING CREDIT CARD - ELECTRONIC FUNDS TRANSFER:**

By signing the bank draft autopay agreement or signing up for credit card autopay online through My Account/Smarthub,, you will be authorizing Truckee Donner PUD to automatically charge your credit card account or to automatically draft your checking/savings bank account each month for payment of your electric and/or water charges. You will continue to receive your monthly statement. Your bank will debit your checking account or initiate a debit entry to your credit card account on the due date of the bill for the exact amount of the charges and transfer that amount to the Truckee Donner PUD.

The authorization will remain in full force and effect until Truckee Donner PUD has received mail, fax or e-mail notification of its termination in such time and in such manner as to afford Truckee Donner PUD and the financial institution entered above opportunity to act on it. Manage your autopay account via the Smarthub app or online at [tdpud.org](http://tdpud.org)

If you have further questions, please call our Customer Service Department at (530) 587-3896.

Return the completed form to:

Truckee Donner PUD, 11570 Donner Pass Rd, Truckee, CA 96161

Email: [Service@tdpud.org](mailto:Service@tdpud.org)

Fax: (530) 550-1968